



This is to certify that

Ivo Zelenka

has passed the

ITIL® version 3

Foundation Examination

19 August 2011

A handwritten signature in black ink, appearing to read "M.R.B. van der Lande", written over a light blue grid background.

M.R.B. van der Lande
CEO EXIN

750478.983919

EXIN

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